



We got you covered. mscrm-addons.com offers a comprehensive Support & Maintenance package to ensure unlimited access to updates, feature additions, bug fixes, and our support team. Our commitment to continuous improvement guarantees that your environment remains efficient and effective.



## Your Benefits:



### Updates

Access to updates of all mscrm-addons.com products you are licensed for. This ensures compatibility with the latest versions of Dynamics 365 as well as the access to the latest features and improvements of our add-ons.



### Support

Enjoy full support from our team via phone, email, live - chat and web sessions. Your enquiry will be addressed within 8 working hours.



### Bug Fix

Free access to bug fixes and enhancements of our add-ons for production and sandbox environments.



### Extension

We provide a 30-day grace period after the expiration of your support contract, allowing you to purchase an additional year of support without penalty.



**Be part of our support community!**



**Free access to our knowledge base!**

Feel free to reach out to [sales@mscrm-addons.com](mailto:sales@mscrm-addons.com) for any questions on our support program.

